



**BECAUSE EVERYONE
DESERVES EQUAL
OPPORTUNITY**

**welcome
center**

LIVE UNITED

“ There was a married couple with three children, who moved from the state of Missouri. The family arrived in the U.S on September 10, 2015. They lived in Columbia, Missouri for one year before they decided to move to Austin, Minnesota. As newcomers to Austin, the family faced many challenges due to not knowing where to get help for employment, social services and transportation. They had to rely on their friends and family that they knew for assistance, but they could only help them to a point. It was August, 2018 when they found out about the Welcome Center; a place where people come to get help with social services, transportation, interpreting services and more. I met the family there and I started assisting them.

I helped register their children for school. I also enrolled them in the Refugee Employment Services and Refugee Social Services programs. I was able to place the husband at work and rented them an apartment through that programs. They would come to me for sight translation and I assisted them with phone calls due to the language barrier. They were very grateful for our services and always expressed their appreciation for what we did for them and the community. The family now has a place they comfortably stay, all of the three children are in school, and the husband is still working to support the family. I'm still serving the family to this day with various needs.



6040
individuals were
impacted by Welcome
Center's Social Services
Program in 2018



United Way fights for the health, financial stability, basic needs, and education for every person in Mower County. To live better, we must LIVE UNITED. Make a difference at uwmower.org/donate